

TECHNOLOGY QUICK-START GUIDE FOR STUDENTS

GOUCHERLEARN

GoucherLearn is the *learning management system* provided by Goucher College to support you in participating in online courses and face-to-face residency courses.

- [GoucherLearn](http://learn.goucher.edu) homepage (<http://learn.goucher.edu>)
- You can also get into GoucherLearn via the [Goucher College](http://www.goucher.edu) homepage (www.goucher.edu) → Important Links (bottom of page) → GoucherLearn
- Logging in: on the GoucherLearn homepage, insert your Goucher College username and password → Login
- Link to your course sites: click on **My Home** on the left, or the **Get Started** icon
- **Important:** If a course you are enrolled in is not listed under My Home, the course website is not yet “available” by your instructor. Please contact your instructor.

RESOURCES

[IT SUPPORT BLOG/FAQS](#)

Includes a video introduction to GoucherLearn
<http://blogs.goucher.edu/goucherlearnsupport/student-faqs/>

[TECHNOLOGY ORIENTATION](#)

A one-stop shop for learning more about succeeding as a distance learner at Goucher
<http://learn.goucher.edu/course/view.php?id=3323>

[GOUCHERLEARN TUTORIALS](#)

For students
<http://www.goucher.edu/graduate-programs/online-technologydistance-learning-resources/tutorials-and-resources-for-students>

[TECHNOLOGY REQUIREMENTS](#)

A short set of requirements
<http://www.goucher.edu/graduate-programs/online-technologydistance-learning-resources/technology-requirements>

[TIPS FOR SUCCESS](#)

Time management tips, books on online student success, online etiquette
<http://www.goucher.edu/graduate-programs/online-technologydistance-learning-resources/tips-for-student-success>

CONTACTS

DEPARTMENT	CONTACT	PHONE	ASSISTING YOU WITH
Welch Center	Katie Aman	410-337-6332	Welch Center student support katie.aman@goucher.edu
Center for Teaching, Learning, and Technology	The Athenaeum - Library Room 325 GoucherTech	410-337-6322 M-F 9AM-5PM Room 325 Athenaeum	Submit a help ticket re login issues, email issues, MyGoucher, e-portfolio, computer systems. https://galaxy.goucher.edu:8443/helpdesk/WebObjects/Helpdesk.woa http://www.goucher.edu/information-technology
WebEx.com	WebEx Tech Support	866-229-3239	WebEx is the live conferencing system used in many Goucher online courses. Contact WebEx Tech Support to get help fast with technical issues like connections, audio, video. https://support.webex.com/MyAccountWeb/supporthome.do