

Department of Education records are indicating a default status on your federal student loan(s).

It is very important for you to resolve any loan default. You will not be eligible for any additional federal aid until the default has been resolved.

You have options, and your loan servicer is there to help you!

Options for resolving your default include:

- Repayment in full. (Including repayment through loan consolidation.)
- Satisfactory repayment arrangements. (Six consecutive, full, voluntary payments on time.)
- Loan rehabilitation (nine full, voluntary payments on time no later than 20 days after the due date within 10 consecutive months.)

How to Contact your Loan Servicer

Use your FSA ID and password to log in to the NSLDS:

<http://www.nsls.ed.gov> (Click on “Financial Aid Review”.)

You will need to click on any loans in default for the Loan Servicer contact information. Please note that if you have more than one loan in default, then you may have different loan servicers.

Additional information is also available here:

<http://studentaid.ed.gov/sa/repay-loans/default>

After Your Default is Resolved

Once your default is resolved, you will need to submit documentation from the loan servicer to your financial aid office in order to re-establish your eligibility for federal aid.

Please make sure you let your servicer know that you are applying for additional federal aid and request a letter or documentation from them that your default has been resolved.