CAREER EDUCATION OFFICE

# The Art of Writing Your Resume



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# What's the purpose?



### To Get An Interview!

- Market your best skills
- Show employers that you're a good match

How long do you think employers take to review?

A commercial...not a documentary!

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# Target Resume

If you don't know what you're looking for, chances are the employer won't know either!



- Target your resume to EACH potential opportunity/organization
- It's OK to not have specific industry experience, but you need to connect the experience you do have to the skills for which the organization is looking
- Utilize the JOB DESCRIPTION- touch upon each job task/requirement and highlight your experiences/skills
- You may need DIFFERENT VERSIONS of your resume for DIFFERENT INDUSTRIES

### Header/Contact Information

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### Education

Goucher College, Baltimore, MD

May 2022

Bachelor of Arts in French and History

**GPA 3.0** 

Minor: Creative Writing

Study Abroad: Goucher Paris Program, Paris, France

Spring 2019

- Completed part-time internship with French Theatre Company
- Courses completed: Intense language at Sorbonne; immersion study about Paris culture, society and history; two advanced phonetics

### Relevant Course Work or Projects

- Provides connection between knowledge and application
- Showcases functional interests
- Outline specific projects /case studies completed in course
- Do not list all courses taken only relevant, advanced, or specialized courses

### Experience

 Brainstorm LOTS of different types of experiences: volunteer, jobs, internships, leadership in student clubs, class projects



- Include title, organization name, location and dates
- Could separate into multiple experience sections
- Use reverse chronological order most recent experience (within section) first

### Description = Accomplishment Statements

### XYZ Method: You accomplished X as measured by Y, by doing Z

- •OK: Grew social media followers for clients
- •Better: Grew social media followers for small business clients by 20% on multiple platforms
- •Best: Grew social media followers for 12 small business clients by 20% on multiple platforms by introducing new design concepts and graphics
  - Use varied action verbs to describe work
  - Match verb tenses (past or present)
  - Qualify and quantify your statements



How can we improve this description using XYZ:

Helped students schedule appointments

# Ways to Target: Specialized Sections

### **Event Planning Experience**

Treasurer, Student Government Association (SGA), Towson, MD Sept. 2019 - May 2021

- Executed organization of events including identifying activities, purchasing materials, and onsite logistics
- · Led planning committee for 2 Homecoming Dances, delegating tasks to 12 SGA Members
- Assisted in managing \$500 SGA budget to purchase food, materials, giveaways for a number of school-wide events e.g. Valentine's Day Roses, Class Spirit Day

#### Member, Canned Food Drive, Towson High School, Towson, MD Nov. 2018-2020

- · Organized food drive for 3 holiday seasons, including securing volunteers and space
- Created flyers and digital marketing for school's social media sites to advertise the event
- Volunteered 2 hours every week in November to organize and sort donations
- · Collected enough donations each season to serve over 30 local families in need



- Focuses the reader's attention
- Organized by industry or skills (Finance or Management Experience or rather than type of experience (internship, extracurricular)

# Ways to Target: Order of Statements

#### Canned Food Drive, Towson High School, Towson, MD

Nov. 2016-2018

- Served as an organizing food drive member for 3 seasons
- Created flyers and digital marketing for school's social media sites to advertise the event
- Volunteered 2 hours every week in November to organize and sort donations
- · Collected enough donations each season to serve over 30 local families in need

### A little reorder to focus on marketing experience:

Canned Food Drive

Nov. 2015, 2016, 2017

- Created flyers and digital marketing for school's social media site to advertise food drive
- · Organized and sorted donations in 2 hour shifts each week in November
- Served as an organizing food drive member which collected enough donations to support over 30 families in need each season



### Another reorder and a bit of rework to focus on organization skills:

Canned Food Drive

Nov. 2015, 2016, 2017

- Organized and sorted hundreds of food donations in 2 hour shifts each week in November
- Coordinated food drive as part of a team of 3 students, which collected enough donations to support over 30 families in need each season
- · Created flyers and digital marketing for school's social media site to advertise food drive

# Ways to Target: Use the Job Description

- Exceptional interpersonal, communication, analytical and problem-solving skills
- Excellent organizational skills and ability to multitask
- Genuine interest in financial markets and macro-level economic trends
- Ability to thrive in a fast-paced, collaborative environment
- Highly inquisitive, focused and pro-active
- Good judgment and discretion when working with confidential information

#### Team Member, Burger King, Baltimore MD

- Maintained composure and professional communication and offered solutions to resolve customer complaints
- Demonstrated flexibility by playing multiple roles including cashier, drive-thru and runner
- Managed approximately \$2000 in transactions during the fast-paced lunch shift
- Cross-trained new team members and lead by example
- Secured cash registers at the end of the day and assisted with preparing confidential bank deposit



# Organized and consistent format

- One page balance white space and maximize space
- Margins at 1 inch (no lower than .5 inch) all around
- Font size 12 point (no lower than 10 point)
- Use **bold**, *italics*, ALL CAPS, small caps, <u>underline</u>, to emphasize information. Use strategically
- Punctuation
- Avoid graphics, color and fancy fonts



- The use of personal pronouns (I, My, Me, Our)
- Personal Information (height, weight, marital status, religion)
- Complete sentences; use bullets (yet, be descriptive)
- References and prior supervisor information

Keep it relevant and specific to the position you are applying to!

### Example & Resources

Find examples and additional resources on CEO website!

# Applicant Tracking Systems

- Keywords are vital!
  - Use both the long-form and acronym version of keywords. e.g. "Bachelor of Arts (BA)" or Search Engine Optimization (SEO)"
- Keep the format simple
  - ATS can't read tables, columns, or graphics
- Can be more than one page
  - o Find the sweet spot for both human and machine
  - Don't use headers or footers.

### Upload format

- Docx
- Word app saved to PDF

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### **EDUCATION**

Valley Central High School, Montgomery NY— Advanced Regents Diploma GPA 3.7

### **EXPERIENCE**

**McDonalds,** Montgomery, NY—Crew Trainer 2016-present

Phone: (845) 457-9581 General Manager, Solomon

#### Child Care,

Took care of children after school.

#### Activities:

#### **GLSEN**

September, 2015 - Present

#### Book Club

September 15 - Present

#### Tri-M

September, 2016 - Present

#### **Core Competencies**

Action oriented
Creativity
Drive for results
Intellectual acumen
Listening
Personal learning and
development
Planning Time management

#### **AWARDS**

PTA Community award 3 time Student of the month 2 time recognized student for hard work Honor Roll and High Honor Roll

### **OBJECTIVE**

Dedicated, ambitious student pursuing higher education for a career in Oncology.

#### **EDUCATION**

Received Maryland High School Diploma and Associate's Degree May 21st, 2015 at The Academy of Health Sciences at Prince George's Community College, Largo, MD 2011-2015

Biochemistry Major

#### **EXPERIENCE**

Student Tutor Goucher College 2017

• I aid students in chemistry and biology at Goucher College by going over, resulting in an average increase of 15% on exams.

Volunteer St. Joseph Medical Center, Baltimore MD 2017

• I assist the registered nurses with the patients undergoing chemotherapy, by presenting the patients with snacks, cleaning up after them, and engaging them in conversation.

President of ASA Goucher College 2016-Present

 Promote cultural awareness, as well as encourage a spirit of unity for African students at Goucher College through constructive discussions, activities, and events resulting in African students experiencing a spirit of unity within our college campus.

### **Education**

### Goucher College, Baltimore, MD

Bachelor of Business Management, Expected Graduation May 2020

Included Coursework: Small Businesses, Principles of Accounting, Financial Management, Marketing Management,

### **Work Experience**

Johns Hopkins S.A.R.E Program

Assisted a chemist analyzing rats to figure out why some people react to pain in the way
they do and how specific medicine reacts to the pain.

### T.Rowe Price

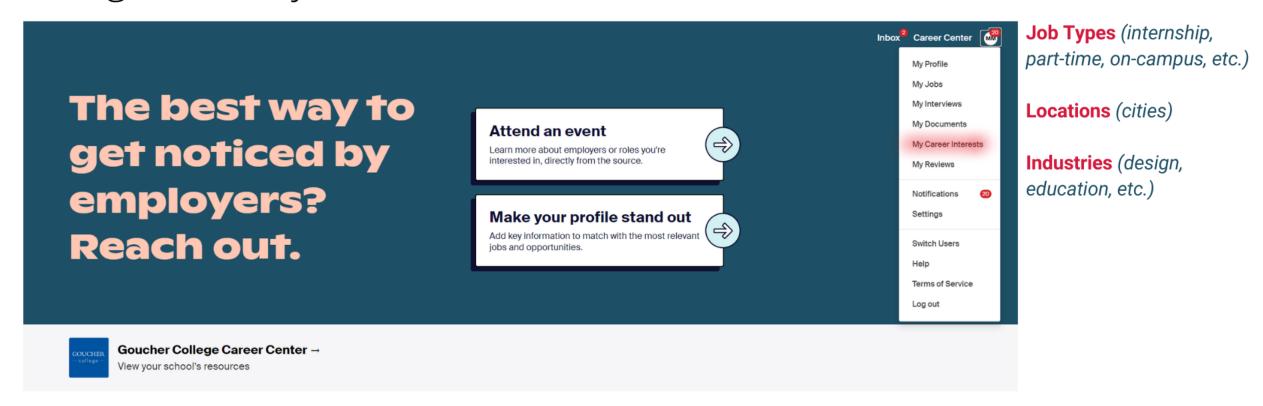
- Developed investment decision systems, including stock picking vs. stock buying, penny stocks, along with other stocks which categories vary.
- Participated in pitching a stock with partners in my group.

#### Panera Bread

- Responsible for ensuring that the money in my register is all accounted for at the end of every shift
- Assessed multiple new employees in making sure they <u>new</u> how to properly do their job.
- Maintained a positive attitude with a bright smile at all times.

# Make ii Handshake work for you.

Fill out your Career Interests and get curated job and internship listings sent to your inbox.



Did you know: 80% of students who share their career interests on their profile receive a message from a recruiter on Handshake.

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- ✓ Individual appointments Handshake
- ✓ Resume & Cover Letter Check Handshake
- ✓ Job/Internship postings Handshake
- ✓ CEO website (<u>www.goucher.edu/ceo</u>)
- ✓ Social Media: @TheGoucherHub

