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Loan Default Resolution (tip sheet)

Department of Education records are indicating a default status. **It is very important for you to resolve any loan default. You will not be eligible for any additional federal aid until the default has been resolved.**

PLEASE NOTE that it can take up to 10 months for some students to resolve a default. If you choose to enroll and you are not able to resolve your default and complete steps to accept a new federal loan, then you will be responsible for making other payment arrangements either out-of-pocket or with a private student loan.

You have options, and your loan servicer is there to help you!

Options for resolving your default include:

- Repayment in full. (Including repayment through loan consolidation.)
- Satisfactory repayment arrangements. (Six consecutive, full, voluntary payments on time.)
- Loan rehabilitation (nine full, voluntary payments on time no later than 20 days after the due date within 10 consecutive months.)

Additional information is also available here:

https://studentaid.gov/manage-loans/default

How to Contact your Loan Servicer

You may log in to your account at studentaid.gov to review your federal loan history. The login is the same as for your FAFSA. You may need to click on the specific loan to get the contact information for your servicer. For federal Perkins loans, the contact is usually the institution where you received the Perkins loan so you may need to contact the financial aid office at your previous institution directly for assistance.

https://studentaid.gov/fsa-id/sign-in/landing

After Your Default is Resolved

Once your default is resolved, you will need to submit documentation from the loan servicer to your financial aid office to re-establish your eligibility for federal aid.

Please make sure you let your servicer know that you are applying for additional federal aid and request a letter or documentation from them that your default has been resolved.