

Goucher College Faculty and Staff Technology Services

1. Outlook and Outlook Web Access to E-mail
2. Personal, Group, and Resource Calendaring
3. Local Area Network (LAN) Account
4. Personal Network Storage Space
5. Group Network Storage Space
6. Public Folders
7. Distribution Lists
8. Discussion groups
9. Personal Web Pages and Web Space
10. Document and File Backups
11. Computer Workstation Replacement Schedule
12. MEEC Microsoft Agreement
13. Microsoft Work @ Home Agreement
14. Anti-Virus Updates
15. CampusWEB Portal
16. Access to the Library Catalog of Holdings
17. Access to online databases and journals
18. Ability to submit Academic Progress Reports
19. Blackboard Web Course Management Software



20. AIMS Information System Access
21. Information System Reports and Inquiries
22. Web Class Rosters (with Student Photos)
23. View course schedules and enrollments on the web
24. View schedules for advisees on the web
25. View transcripts of advisees on the web
26. Campus Network and Internet Access
27. Off-Campus/Remote Modem and Internet Access
28. Virtual Private Network (VPN) access
29. Digital Phones and Voice Mail
30. One Card: Identification Card, electronic key, debit card, and library card
31. Order textbooks through the web
32. View Undergraduate and Graduate Catalogs on the web
33. View campus events and meetings
34. Daily E-mail Digest
35. Ability to E-mail class
36. Ability to submit grades through the web
37. Training classes
38. Educational discounts

Campus Technology Organizations and Support

- **Help Desk:** 410.337.6322, helpdesk@goucher.edu, Van Meter 162, Monday - Friday (8am to 5pm)
- **Training:** training@goucher.edu
- **Center for Teaching, Learning & Technology:** 410.337.6066, ctlt@goucher.edu, located in the Julia Rogers Library
- **Thormann Center Computer Labs:** Located in the Froelicher residential housing facility
- **Information Technology Organization:** (1) Administrative Computing; (2) Center for Teaching, Learning & Technology; (3) Computing Services; (4) Networking and Telecommunications
- **Information Technology Web Site:** <http://www.goucher.edu/it/>